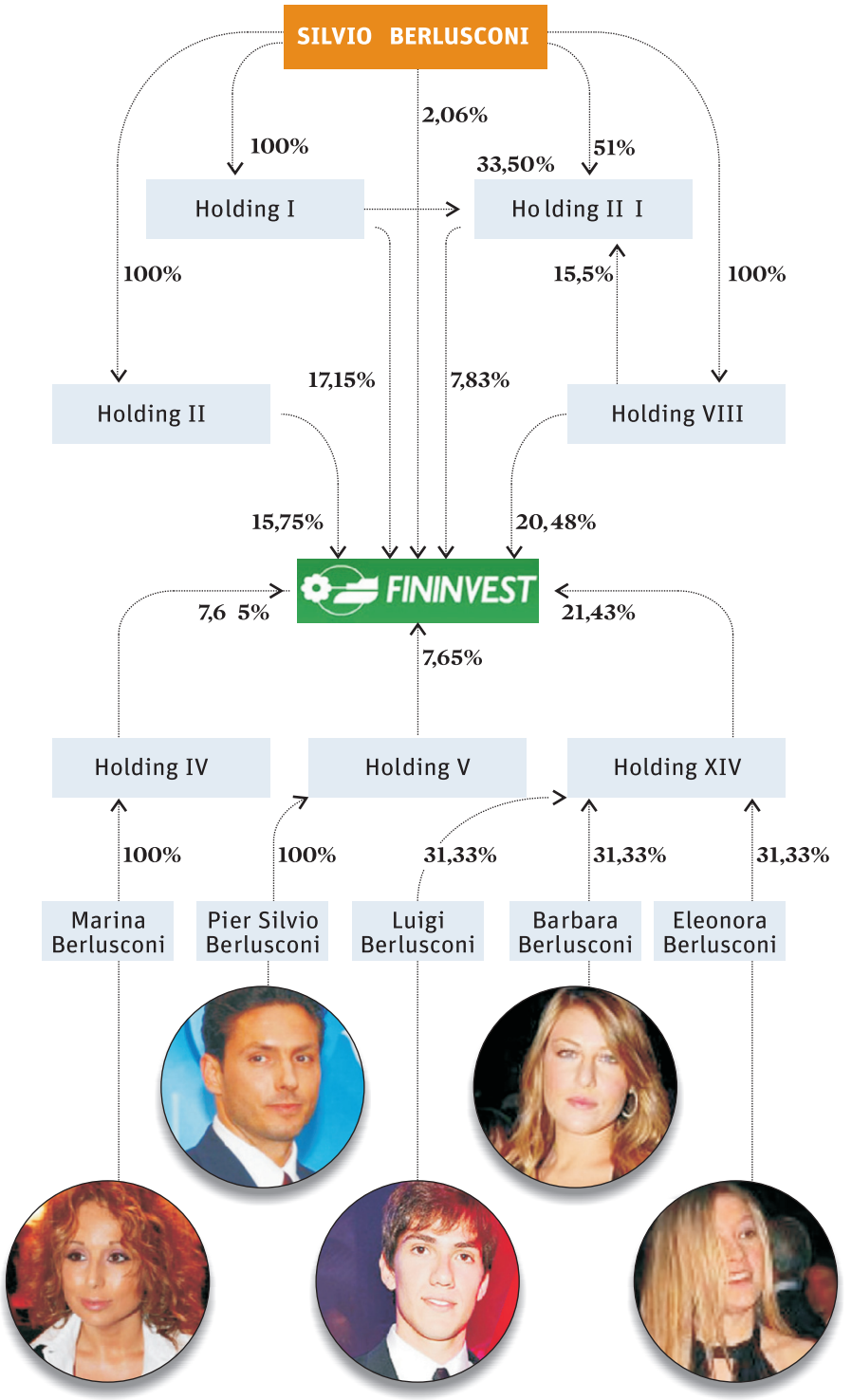La catena di comando